

PAYMENT POLICY

Rotar Heart Health (RHH) takes pride in providing a high standard of care in a location that is well-equipped with state-of-the-art equipment and highly professional and friendly staff.

BULK BILLING

Most of our cardiac diagnostic services at Rotar Heart Health are bulk billed. Bulk billing is a system, which the doctor employs, where they accept the Medicare benefit (usually around 85-100% of schedule fee) as the full payment for the services rendered. Essentially, there is no out of pocket fee for the bulk billing cardiac diagnostic services at RHH.

At RHH, we passionately believe that everyone should have access to the highest quality of healthcare, as such, we will bulk bill most of our services performed at our location and within our clinic hours.

- Electrocardiogram
- ECG Stress Test
- Echocardiogram
- Stress Echo
- 24 Hr Holter Monitor

It is a Medicare requirement that any patient attending a specialist **must** provide a valid referral to claim a medical rebate. Rotar Heart Health is unable to lodge a claim if we do not have a current referral on file. A referral obtained from a General Practitioner is valid for a period of 12 months although GP's can determine any length of validity including indefinite. A referral obtained from another specialist is only ever valid for a period of 3 months. If you are a returning patient and are unsure if your referral is still valid, simply call our clinic and one of our friendly staff can advise you.

Important Information: Stress ECG and Stress Echo can only be claimed once in a 2-year period. Within this time patients may be required to pay for any additional test. It is important that you tell us about your recent tests to avoid being charged test service fees.

For all other patients who do not hold a valid Medicare card, all our medical services are at the standard Australian Medical Association rates.

NON-MBS SERVICE

Some diagnostic services provided at Rotar Heart Health require payments as are not listed as an MBS services and therefore cannot be bulk billed.

These services include:

- 24-hour Blood Pressure Monitor (Charge: \$90 per test)
- Set-up services associated with Pacemaker Remote Monitoring for New RM patients (please ask clinic for RHH Remote Pacemaker Service Price List)

For services provided at our night clinic, outside our office hours, there is a gap fee of \$50 per Echocardiogram and \$15 per ECG.

In addition, RHH is proud to provide Holter @ Home Services. While testing, analysis and report are also bulk billed, there is a travel fee of \$25 payable to RHH for home visits. Blood pressure monitor may also be done via home visit and will incur an additional travel fee of \$25.

PENSION AND HEALTHCARE CARD HOLDERS

We offer reduced rates to pension and healthcare card holders for all diagnostic testing.

PAYMENTS

For non-MBS services payment is required prior to or at the time of service, where RHH reserve the right to refuse treatment if no payment is being made. We reserve the right to require payment for services to be made at or before the time of services.

Payments can be made prior to your appointment via eWAY or paid by cash, cheque or Debit card as well as Visa/MasterCard at the time of your visit.

FAIL-TO-ATTEND APPOINTMENTS

We may request to hold a credit card number on file to reserve an appointment and may charge a \$25 administration fee for FTA appointments, which did not cancel or rescheduled at least 24 hours prior to their scheduled visit to RHH.

I have read this policy and agree to its term and conditions as written above

Print Name: _____ Sign: _____

Date: _____

Name of Clinic Representative: _____ Role: _____

Sign: _____ Date: _____